



# POLICIES

PLEASE READ AND UNDERSTAND THESE POLICIES BEFORE SUBMITTING YOUR APPLICATION MATERIAL TO MOUNTAIN PROFESSIONALS, LLC.

(Please note that trips to Everest, the South Pole, and Greenland have separate individual trip policies. All other trips we offer fall under the Policies stated below)

## **I. Payment Schedule**

Scheduled International Trips:

- At time of reservation-\$500
- 45 days from departure-total trip balance due

## **Custom Trip Planning:**

- There is no charge for custom trip planning. When you sign up for the custom trip, normal payment and cancellation policies then apply.

## **Date Change Fee Policy:**

- Date changes can be made anytime up to 30 days if another scheduled departure is available in the same year.
- \$50 fee for all date changes made more than 60 days prior.
- \$75 fee for all date changes made between 60-20 days.
- Any change from trip departure can be difficult and is subject to all incurred expenses as assessed by Mountain Professionals.
- If you are not able to participate in new dates, refunds are for credit only and must be used within one year.

## **Cancellation Policy:**

- If you decide to cancel your trip, Mountain Professionals must be notified in writing. You will be assessed a fee according to the following schedule:
- Over 30 days from departure: 50% of deposit
- Less than 30 days from trip departure: 50% of trip cost

## **Conditions:**

**Route Changes:** The possibility exists that a route change may be necessary due to uncontrollable forces of nature. Route changes are made solely at the discretion of the guide. No refunds will be given for route changes.

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**Postponement or Delay:**

The possibility exists that delays and/or postponements may occur.

Mountain Professionals cannot be held responsible for these at any time. Every effort will be made to avoid such inconveniences. Mountain Professionals is not responsible for any addition costs that may arise.

**Responsibility:**

Trip participants are responsible for the cost of any evacuations. Trip insurance, which includes emergency evacuation, is recommended.

Mountain Professionals representatives will handle every client's baggage with care, but ! cannot be held responsible for property loss, damage or theft.

Mountain Professionals sub contracts for outside services such as transports, accommodations and cannot be held responsible for non-delivery or performance by such agents. If the client is not able or willing to assume such risks as stated above, the client should purchase trip insurance.

**Trip Cancellation:**

Mountain Professionals reserves the right to cancel any trip due to insufficient client enrollments. In such as case, Mountain Professionals will provide a 100% refund.

**I have read the above policies and conditions of Mountain Professionals, LLC., and in signing this application, I understand and accept these policies.**

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Signature

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Date

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